S.15 Immediate Response Exercise – Scenarios

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| **IMMEDIATE RESPONSE EXERCISE** |
| **SCENARIO** | **1** |
| **DAY 1** **TIME: 20:00 (Local Time)**Four staff - Pedro the Programme Manager, Programme Officers Akim and Alice, and driver Aziz - have been visiting programmes in XXX. Chol, the Director of the local partner organisation, was also travelling with the team. They called the XXX Field Office at 14:00 to inform them that they were returning to XXX and should arrive back around 16:30. It is now 20:00 and the team have still not arrived. Despite numerous attempts, the XXX Field Office are unable to contact them on their mobile phones. |
| **EXERCISE QUESTIONS** |
| 1. Is it a critical incident? If yes, what are the trigger/escalation points?
2. What are the key issues and actions required at this stage?
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| **IMMEDIATE RESPONSE EXERCISE** |
| **SCENARIO** | **2** |
| **DAY 1** **TIME: 22:30 (Local Time)**You receive a call from Tola, the Field Office Manager in XXX, who has been informed by local police of a serious incident involving staff. The team visiting the field were stopped and robbed by armed men on their way back to XXX. During the robbery, Akim was killed and Alice was seriously injured. Chol is still missing.Initial details are as follows:* The team were travelling back to XXX from XXX, having stopped in a small village en route for refreshments.
* A group of armed men held up the vehicle near XXX and forced them to drive on to a quiet track, where they robbed all the passengers. At some point a fight broke out and shots were fired. A bullet ricocheted and struck Akim in the stomach; he lost a lot blood, collapsed and died.
* Alice was severely beaten by the armed group and may have been sexually assaulted. Alice may have a fractured rib cage where she was pinned down at one point and is struggling with her breathing.
* Chol was not found at the scene. It is believed he was forced to drive the vehicle which was discovered in a ditch some distance away.
* Aziz, the driver, was shot in the leg, and Pedro was badly beaten, but both are stable.
* All passengers were robbed of their money, possessions, and documents.
* Alice was initially taken to a small health centre in XXX, and but is being transferred to the local hospital in XXX for further treatment. Pedro and Aziz are still at the health centre. Akim’s body is also at the health centre. Tola is now in touch with Pedro directly and plans to drive to the hospital at daylight.
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| **EXERCISE QUESTIONS** |
| 1. Is it a critical incident? If yes, what are the trigger/escalation points?
2. Who is responsible for managing the incident?
3. Who are the key stakeholders?
4. What is the Country IMT’s role and responsibilities?
5. What are the key issues and actions required at this stage?
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| **IMMEDIATE RESPONSE EXERCISE** |
| **SCENARIO** | **3** |
| **DAY 2****TIME: 08:30 (Local Time)*** Akim’s family were informed of his death late last night. He lived in XXX and was married with 4 children.
* There are some initial reports of ‘aid workers killed’ on XXX TV and on social media. Some reports blame armed opposition groups for the killing.
* Alice is still in hospital. She lives with her elderly parents in XXX, but staff have been unable to reach them. A friend has contacted a member of staff asking if she is back from her field trip – he had heard reports of an incident in XXX and knew that Alice was travelling to that area and wanted to check she was ok.
* A journalist from XXX has called the office asking for confirmation about the story that aid workers have been shot, one has been killed, another sexually assaulted, and one is still missing. They ask for a statement from the organisation.
* Aziz was moved to the hospital but recovering well. Pedro was discharged in the morning and Tola is driving him home.
* There is still no news on Chol, who the police believe was either killed or kidnapped by the armed gang.
* Several staff in the country office have been asking for news of their colleagues.
* UNDSS have also been in touch to request information on the incident.
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| **EXERCISE QUESTIONS** |
| 1. What are the key issues and actions required at this stage?
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